

What Healthcare Customers Say They Like Best About CyberMaxx Managed Detection and Response

CyberMaxx partners with 75 healthcare organizations across the United States. **That's over 500k endpoints** we protect to keep patient data safe and prevent operational downtime across critical healthcare facilities. When it comes to healthcare cybersecurity, we think like an adversary and protect like a guardian.

Here's what some of our healthcare customers have to say about working with CyberMaxx:

"CyberMaxx is my Gold Standard" "CyberMaxx is an amazing partner in the MDR space"

"A Trusted Partner"

"Excellent service, responsive and knowledgeable team, solid value, trusted leadership"

"MaxxMDR greatly tightens up operational security posture"

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"The CyberMaxx MDR service has been in use at our organization for over 8 years. I call it the "backstop" because many times it has caught activity that was undetected by the other layers of solutions in place. CyberMaxx staff notifies our team 24/7 with information that is timely, relevant, and actionable. False alerts are rare, and our requests are promptly enacted by the CyberMaxx team. Pricing is excellent with the agreement terms we were provided by Tennessee Hospital Association."

1) The CyberMaxx hardware, regardless of iteration we've put into production, has proven to be extremely durable in nature, rarely requiring intervention



- 2) The staff is extremely proactive, knowledgeable and helpful on a day-to-day basis
- 3) The installation of the hardware is very intuitive and can integrate into almost any network node you want to keep secure
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"They have been dedicated to our success. They are reliable, trustworthy, and always available when we need support. They provide a dedicated and always available account rep and are there for any issue we are experiencing."

"Hands off co-management of the product, great support, easy escalation if needed."





"CyberMaxx allows me to get a good night sleep because I know that an experienced team of cyber professionals is monitoring my systems 24/7/365. They are an extension of my InfoSec team at a fraction of the cost and the alerts are actionable, not noise. Alerts are immediate and they will assist in the remediation. I get a robust monthly Threat Briefing that shows alerts, detections, tickets, and incidents which I can share with our Security Committee."

"I cannot speak more highly of my organization's relationship with CyberMaxx. They have been a dedicated and trusted partner of our organization for over three years now. Since contracting, they have frequently gone above and beyond to support our organization."

